

5 Star Provider™

MAKE TRUST YOUR PATHWAY TO A PERSONALLY REWARDING MEDICAL PRACTICE

WHO SHOULD ATTEND:

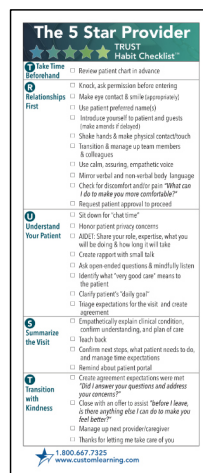
- Providers & Advanced Care Practitioners, Practice Leaders, CEOs, CNOS, Quality Professionals & Patient Experience Champions. Anyone engaged with Provider services and support

YOU WILL LEARN HOW TO:

- Educate providers to become actively engaged improving the patient experience
- Gain a buy-in and adopt the 5 Star HABITS model of creating TRUST through kindness and communication
- Embrace new patient driven best practices and processes that lead to a consistent 5 star patient and family experience
- Phase in the 5 Star Provider HABIT Checklist as the model for current and future providers to deliver a 5 Star patient experience every time
- Gain a Buy-In for Ten Patient Focused Policies

BONUS TAKE-AWAY TOOL:

- Provider HABIT checklists



"Effective speaker who provides actionable recommendations that can be implemented the moment you walk back into your office."

– Dr. John Foster, Medical Director, Wellpath

"Excellent presentation. Held my attention. Speaker understands the pressures in healthcare and has helpful suggestions."

– Dr. Samantha Wood, Physician, Bon Secour Mercy Health

"Excellent presentation. It would benefit every healthcare organization to have Brian present the 5 Star Physician"

– Dr. David Koronkiewicz, President, Indiana Osteopathic Association