

Donna Cutting CSP

Implementation Specialist,
Organizational Culture Expert,
Inspirational Keynote Speaker



SPEAKING TOPICS

- ✓ Lights, Camera... Culture! Engage Your Team to Roll Out the Red Carpet for Customers!
- ✓ Onboarding That Inspires: Turning New Hires into Believers
- ✓ Employees First! Inspire, Engage, and Focus On the HEART of Your Organizations

MISSION

To uplift humanity through heart-centered connections and unforgettable shared experiences.

FAVORITE QUOTE

Because I knew you, I have been changed for good. – From Wicked the Musical

STATS



Spoken in 46 of the 50 States



Sat in the bleachers at the Academy Awards and been a seat-filler for the Emmy Awards



Donna and her dog, Moxie, love a good road trip

ABOUT ME

Donna Cutting is an organizational culture consultant and the author of three books:

- **501 Ways to Roll Out the Red Carpet for Your Customers**
- **The Celebrity Experience: Insider Secrets to Delivering Red Carpet Customer Service**
- **Employees First! Inspire, Engage, and Focus on the Heart of Your Organization**

Donna is the Founder and CEO of Red Carpet Learning, who help organizations create cultures of happy people delivering world-class customer service!

Named one of the Top 30 Global Gurus in Customer Experience several years in a row, she is an active member of the National Speakers Association, a Certified Speaking Professional and Certified Virtual Presenter.

PAST CLIENTS

Keck Medicine of USC, Feather Ridge Hospital, Florida ENT and Allergy, Veterinary Hospital Managers Association, Elizabeth Seton Childrens Center, Kintura Retirement, Methodist Senior Services, Era Living, Living Branches, LeadingAge, Southminster, Rolling Green Village, Haven Hospice, Suncoast Hospice, Presbyterian Communities of South Carolina, LifeSpire, Jewish Senior Life