

# Rachel Spalding

DNP, RN, NEA-BC

VP of Process Improvement  
CLS Chief Nurse Officer  
Strategic Planning Expert



## SPEAKING TOPICS

- ✓ Executive Rounding on New Patient Admissions
- ✓ A Culture of Shared Governance
- ✓ Effective Nurse Leader Rounding

## MISSION

Helping Healthcare Organizations cultivate cultures where everyone feels valued and connected leading to exceptional patient experience.

## WHAT DRIVES ME

1. Providing exceptional patient experiences
2. Empowering and Engaging Employees
3. Enhancing Work Environments

## STATS



2022 Empowering CNA Award, & Nursing Policy Advocacy Award Winner



Virtual Nursing Expert

## VISION

Thriving and compassionate healthcare environments.

## ABOUT ME

1. Prior to joining CLS, Rachel enjoyed 15 years of healthcare leadership including the last 5 as a hospital executive and Chief Nursing Officer. Rachel earned her doctorate in Nursing Practice and is an advanced board-certified nurse executive. In her tenure as a Chief Nursing Officer she has successfully implemented a virtually integrated care model, received a 4<sup>th</sup> Magnet designation, and has been involved with the largest international clinician well-being study to date in her work with Dr. Linda Aiken and the Magnet 4 Europe program. She has a track record of enhancing work environments, increasing staff engagement, and improving patient experiences in hospitals by bolstering leadership development, empowering others, and revitalizing a mission-driven culture. Rachel skillfully navigates the practical challenges clients face in boosting operational efficiency and nurturing cultural growth