



CLS One

POWERED BY AI

Better. Smarter. Faster.



Instant access to an ecosystem of thousands of proprietary tools and expertise, to drive a 5 Star patient and employee culture.



Meet Ava your on-demand virtual assistant to help you access and interpret CLS One™ tools and resources

"CLS One™ is my comprehensive hub for everything I need. The advanced search is a game-changer, I use it constantly to quickly find exactly what I'm looking for. The sleek user interface makes it a pleasure to use. I couldn't imagine supporting the Service Excellence Initiative™ without it!"

— Melissa Christopher,
Informatics Nurse Specialist
Fairchild Medical Center

Everything Your Team Needs to Improve in One Place

Powering 5 Star transformation with every answer, every tool, and every improvement, all in one place.

Better. Smarter. Faster.

One source for all your questions.

- ✓ One organized platform
- ✓ AI guidance in the moment
- ✓ Learning that drives behavior
- ✓ Proven tools that accelerate results
- ✓ Expert support at the click of a mouse
- ✓ 100% adaptable to your organization
- ✓ Ready to launch effortless implementation
- ✓ Secure HIPAA-compliant access anywhere

Why Healthcare is Choosing CLS One™

CLS One™ gives healthcare leaders the clarity, guidance, and momentum needed to improve patient experience and employee engagement.



One Command Center for Improvement

Brings tools, learning, best practices, and expert guidance into one intuitive platform to eliminate silos, duplication, and wasted effort.



Empower Every Caregiver

From executives to frontline staff, CLS One™ makes improvement practical, accessible, and achievable across the entire organization.



Faster Progress, Less Guesswork

Access proven strategies used by top-performing organizations so teams can act with confidence and implement what works immediately.



Results You Can See and Sustain

Strengthen patient experience, energize teams, improve operational performance, and elevate your organization's reputation.



What Sets CLS One™ Apart?

Purpose-Built for Healthcare

Designed by patient experience experts who understand your unique challenges and goals.

Proven Track Record

Trusted by leading hospitals and health centers to deliver sustainable improvement.

Comprehensive Support

From onboarding to ongoing coaching, CLS is your partner every step of the way.

Access CLS One Exclusives

Never on ChatGPT, Gemini or any public platform.

Ready to Lead the Way?

Join the growing community of healthcare organizations transforming their culture, outcomes, and reputation with CLS One™ and the Service Excellence Initiative™.

"I don't have to spend 45 minutes looking for something. I just ask CLS One™ and there it is!"

– Dawn Owren
Chief Administrative Officer
Memorial Hospital

"AI isn't replacing people. It's enhancing what we already do – and CLS One™ does just that."

– Marvin Smoot
VP Clinical Operations
Bothwell Regional
Health Center

**Let's make improvement better, smarter, faster,
and more impactful together.**

**Contact us today to schedule
a personalized demo or strategy session.**

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