



SECRETS OF THE 5 Star Physician

Make Trust Your Pathway to a Personally Rewarding Medical Practice

WHO SHOULD ATTEND:

- Physician Leaders, Physicians & Advanced Care Practitioners, Practice Leaders, CEOs, CNOS, Quality professionals & Patient Experience Champions. Anyone engaged with Provider services And support

"Checklists are quick and simple tools aimed to strengthen the skills of expert professionals."

– Dr. Atul Gawande, *The Checklist Manifesto*

YOU WILL LEARN HOW TO:

- Educate providers to become actively engaged improving the patient experience
- Gain a buy-in and adopt the 5 Star HABITS model of creating TRUST through kindness and communication
- Embrace new patient driven best practices and processes that lead to a consistent 5 star patient and family experience
- Phase in the 5 Star Physician HABIT Checklist as the model for current and future providers to deliver a 5 Star patient experience every time
- Gain a Buy-In for Ten Patient Focused Policies

PRACTICAL TAKE-AWAY ACTION TOOLS:

- 3 Physician HABIT Checklists

ATTENDEES SAY IT BEST:

"Focused and creative, immediately applicable to a forward thinking clinical practice. Excellent 'calls to action'."

– Dr. Stephen Jennings, Family Medicine, Chief of Staff, Pike County Medical Center

"Overall, a positive learning experience that our Physicians liked and appreciated."

– Dr. Joshua Rosenberg, Good Samaritan Hospital

"Excellent program. It taught me there are ways of providing outstanding service and treating staff well despite a difficult healthcare environment."

– Dr. David Meyers, ECU

**Friday,
February 16th, 2024**

- 8:00 AM PST
- 9:00 AM MST
- 10:00 AM CST
- 11:00 AM EST

Register via:

[Zoom Link](#)



Dr. Michael Klein,
MD, CMO, Custom
Learning Systems



Brian Lee, CSP, HoF
Healthcare's Engagement
Expert

New Challenges Require New Thinking!

Join Michael and Brian as they share their exciting new breakthrough in Physician and Advanced Care Practitioner engagement model to improve their patient experience.

