

How to Access HCSEC24 Game Changer On-Demand

Please click on the link below to register for access to:

- Conference Open Game Changer Session with Brian Lee
- All 7 Keynote Sessions
- Tuesday Morning Case Study in Exceptional Caregiver & Patient Engagement Session
- Breakthrough Awards
- Summit Awards

They will be available beginning Monday, November 11 at 5amPT/6amMT/7amCT/8amET.

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HCSEC24 Game Changer On Demand

November 11,
2024

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HCSEC Game Changer Keynotes On Demand



Tyler Hayden, CSP – **Livin' Life Large: Simple Actions that Create Success**

Available Monday, November 11, 2024. 6:00 am MST

DESCRIPTION: A content rich and humorous keynote filled with game changing solutions that will have you rolling in the aisles with laughter and leaving with simple actions that you can easily take to level up your patient and employee experience. Tyler will remind us of several simple management approaches including things like, "energy goes where attention goes," and will actively show us how to focus our team's energy and harness our best leadership skills to effectively manage and lead a diverse and growing healthcare workforce. This presentation is about creating long-term work/life satisfaction by living "every single moment of every single day." In doing so we can effectively and efficiently balance the rigors that work, and life throw our way. We explore this by learning how to support each other, set goals/intentions, build relationships (ALL the relationships), recognize opportunities, and so much more.

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Patrick Henry, CSP – **Keeping Your Team in Tune**

Available Monday, November 11, 2024. 6:00 am MST

DESCRIPTION: Former Nashville songwriter and SiriusXM Radio humorist Patrick Henry will deliver an entertaining and insightful presentation, combining music, humor, and practical strategies to elevate your team and create a remarkable customer experience. The audience will gain a deeper understanding of the difference between value and worth, and learn how this knowledge can enhance their team dynamics, improve the workplace environment, and elevate the patient experience.

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Jon Petz, CSP, CPAE – **Rules for Amazement**

Available Monday, November 11, 2024. 6:00 am MST

DESCRIPTION: Unlock the secrets to creating extraordinary value in every interaction, leaving empowered with Jon Petz's essential rules for amazement to transform your daily culture and elevate engagement, attention, and retention. Masterful storyteller, Business and Sales Innovator, and Professional Magician, Jon Petz, combines real-world business acumen with jaw-dropping entertainment to empower audiences to create moments of amazement in their own lives. This one-of-a-kind presentation provides practical strategies to enhance engagement, foster meaningful connections, and inspire extraordinary performance. Attendees will walk away with actionable insights on how to captivate and retain key stakeholders, boost team morale by elevating experiences. Join Jon as he reveals the magic behind creating value and impact in every interaction, leaving you equipped and energized to transform your professional and personal endeavors.

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